

RETURN FORM

Name Order number

Wrong size

Change item

Refund

Wrong/damaged item

Other reason

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NOT HAPPY WITH YOUR ORDER?

You have the right to return the item within 14 days from the time you pick it up. We handle all returns as quickly as possible, but no later than 30 days after we receive it to our warehouse. We will contact you as soon as we receive your returned item.

HOW TO RETURN A PRODUCT

1. Fill out the return form.
2. Pack the item and this form into the original package provided.
3. Seal the package properly.
4. Stick the return label to the top of the package, covering the delivery label.
5. Drop of the package at your nearest service point (Schenker for Sweden, PostNord for Norway and the UK)

PAYMENT

If you paid by card or direct payment, we will automatically refund the money to the account. If you have paid your invoice manually or selected partial payment, a form from Klarna will be sent to your e-mail where you fill in your account details.

SUPPORT

You are welcome to contact our customer service by email, the chat or by calling. Our phone and chat is open between 8am-4pm, Monday to Friday. If you contact us while we are not available, we will get back to you as soon as possible.



+46 8-623 43 00



order@silva.se



silva.se/support